

Job Description: Stakeholder Engagement and Coordination Lead

About us

At TEXroad, we know that the future of textiles is circular – where every material is visible, optimized, and ensured to reach its fullest potential, its highest lifecycle. And while that sounds pretty idealistic, we know it's possible – with the right data.

Municipalities and circular textile value chain actors are prepared and asking for change, but they face huge challenges. They need insight and transparency, because we cannot optimize the textile lifecycle if we cannot see it. Unfortunately, fragmented data flows across the industry make this nearly impossible.

TEXroad is solving this problem. With our Data Hub platform, we enable circular textile businesses, municipalities, and projects to see exactly what textiles are flowing, where they've been, where they're going and where to intervene to maximize value and minimize waste. With TEXroad, data doesn't just exist – it drives action.

Job description

Our new Stakeholder Engagement and Coordination Lead will be responsible for onboarding and supporting Data Hub users. They will also work closely with tech, data, and textile experts on the team to refine and implement efficient processes for onboarding new users and supporting ongoing reporting activities. Finally, they will support our project work by coordinating stakeholder engagement activities and ensuring related timelines and deliverables are on track. This is a remote role that will have a high level of engagement with Dutch stakeholders. Being located in the Netherlands and fluent in Dutch is a must.

Responsibilities

- Act as the main point of contact for Data Hub users and project partners
- Walk new users through the onboarding process and account set up
- Work with the Tech & Data Lead to translate new user data samples into a harmonized format, agree on the reporting process moving forward, and ensure users are reporting consistently
- Work with the Tech & Data Lead to identify inefficiencies in existing processes and tools and develop, test, and implement solutions
- Work with the internal team to incorporate user and partner feedback into Data Hub updates, new developments, and new versions of data models and values lists
- Work with the Tech & Data lead to test and launch new features and functionality with existing users

- Keep track of stakeholder-related timelines, milestones, and deliverables and ensure the team is prioritizing them appropriately to meet user expectations
- Communicate with users and other stakeholders when changes and other updates occur
- Support the internal team and external project partners during stakeholder engagement activities (e.g. workshops, webinars, feedback sessions)

Qualifications

Key skills

- Able to build trust-based relationships with different roles and personality types
- Organized, detail-oriented, and enjoys a good spreadsheet
- Patient, persistent, and comfortable with unknowns
- Curious, active problem solver
- Comfortable working independently
- Able to communicate clearly and collaborate effectively with internal and external colleagues

Requirements

- 5+ years experience working with users, customers, or external stakeholders
- Understanding of circular textile concepts and post-consumer textiles from the perspective of brand / retailers, textile collectors and sorters, textile to textile recyclers, and / or digital platforms
- A C1 level proficiency in Dutch (reading, writing, listening and speaking)
- Bachelors degree (or equivalent)
- Located in the Netherlands

Compensation and Application

This position is offered through an independent contract agreement of 80-100 hours / month for 6-9 months. Fees will be based on an agreed upon hourly rate and reimbursement for travel and additional expenses. An offer for a contract extension or an employment agreement may be made toward the end of the contract period, contingent upon fit with the team, performance, and available budget.

Suitable applicants will be invited to an interview, and select candidates will be asked to submit a final proposal including contract duration (in months), total hours, hourly rate, expected expenses, and other terms and conditions. A contract will be awarded based on the recommendation of the Director and with approval of the Board.

Applications can be submitted through [this form](#) until 29 July, 2025.